#### **Trends in Telecommunications Services in Japan**



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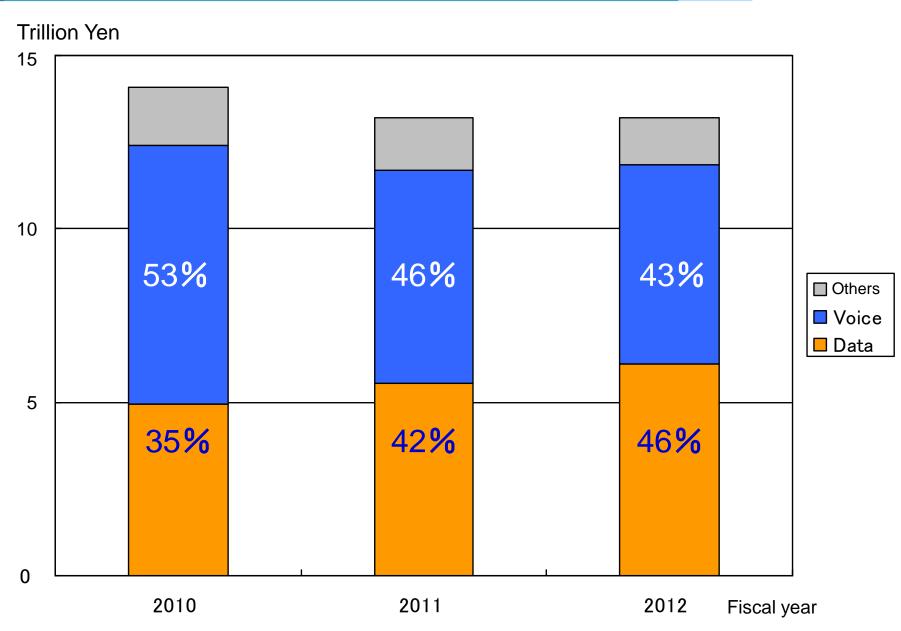
Trends in Information Communications Services in Japan

■ Shift from Service Provider to Value Partner

R&D Activities Going Forward

#### Telecommunications Market in Japan

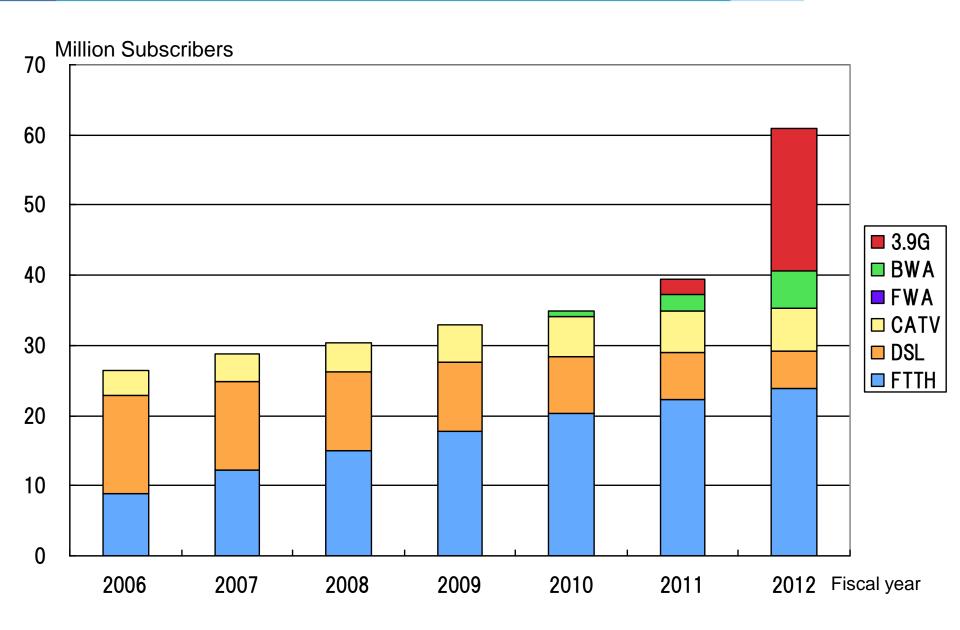




Source: Created by NTT based on 2013 White Paper on Information and Communications in Japan

#### Number of Subscribers to Broadband Services in Japan



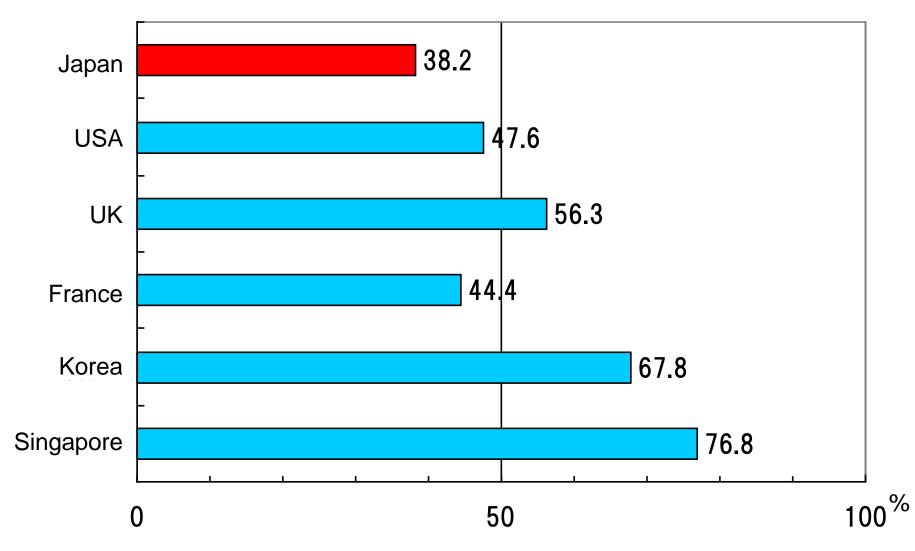


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#### Penetration of Smartphones

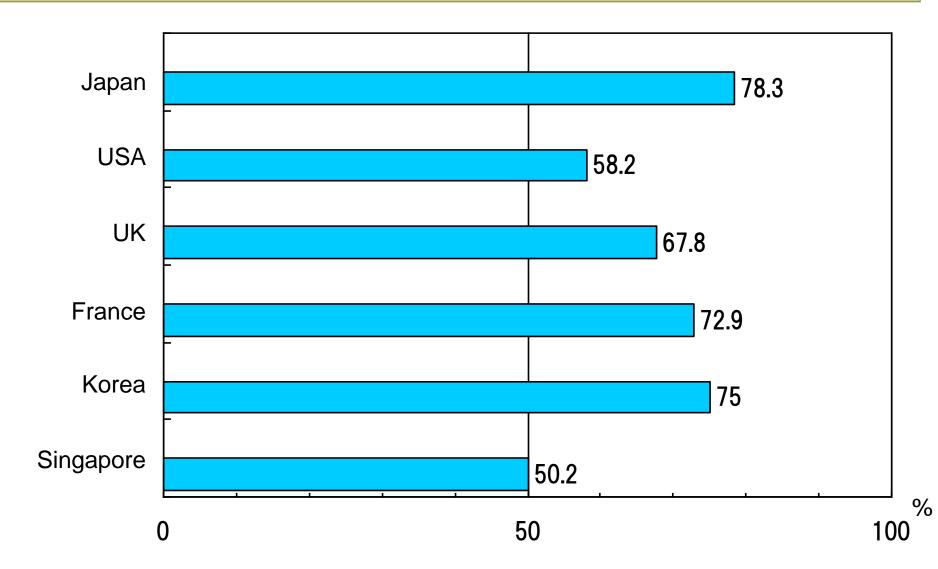


#### Percentage of smartphone users





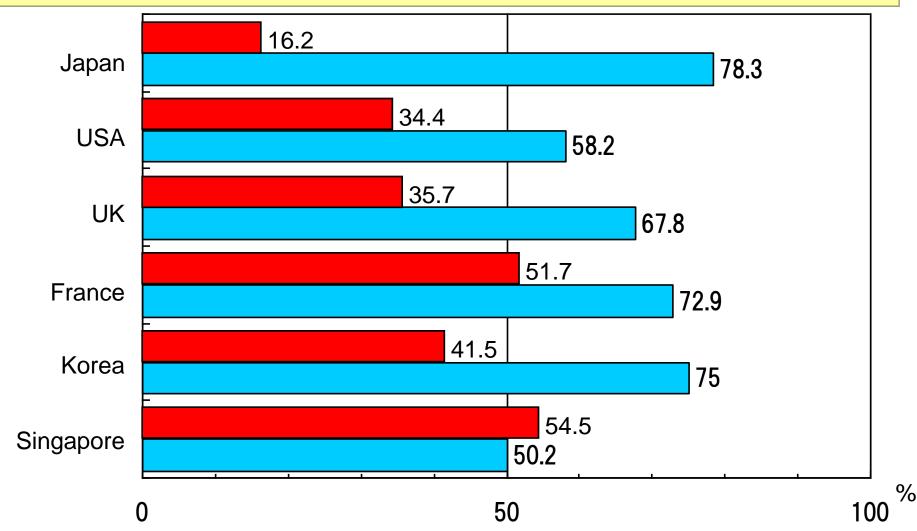
Those who have bought products/services on the Internet



#### Percentage of e-Government Users



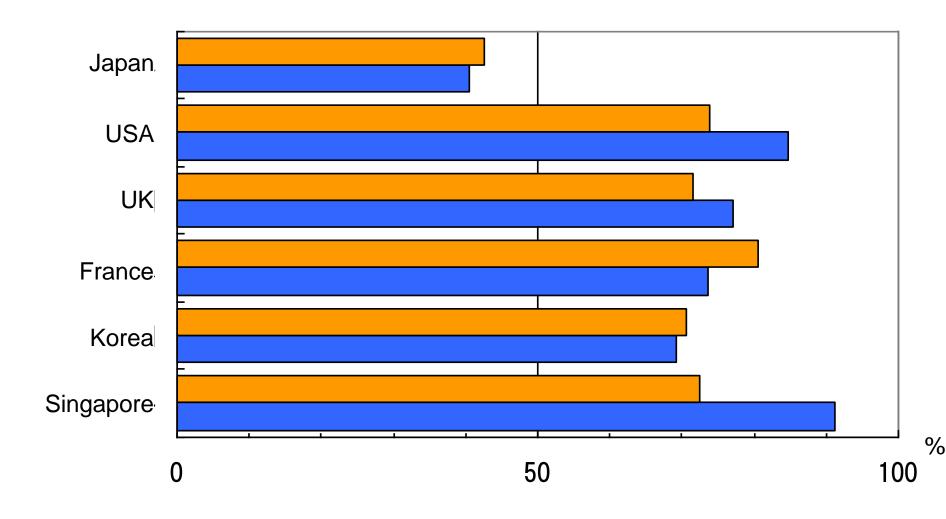
- Those who have used e-government services
- Those who have bought products/services on the Internet



#### Percentage Using Real Names in Social Network Services

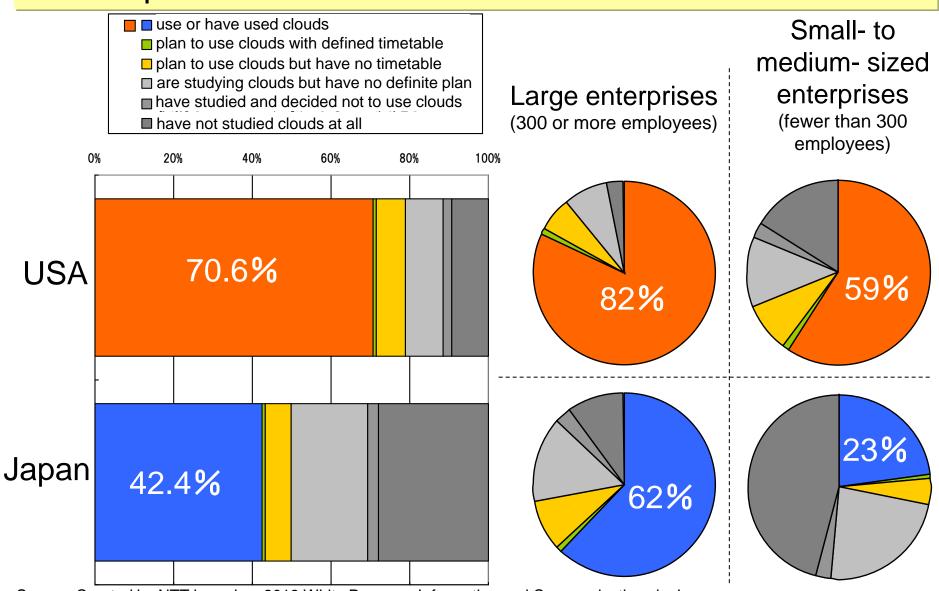


- Those who consent to disclosure of their real names in social network services (depending on conditions)
  - Those who use Facebook





#### Enterprises that use or have used cloud services



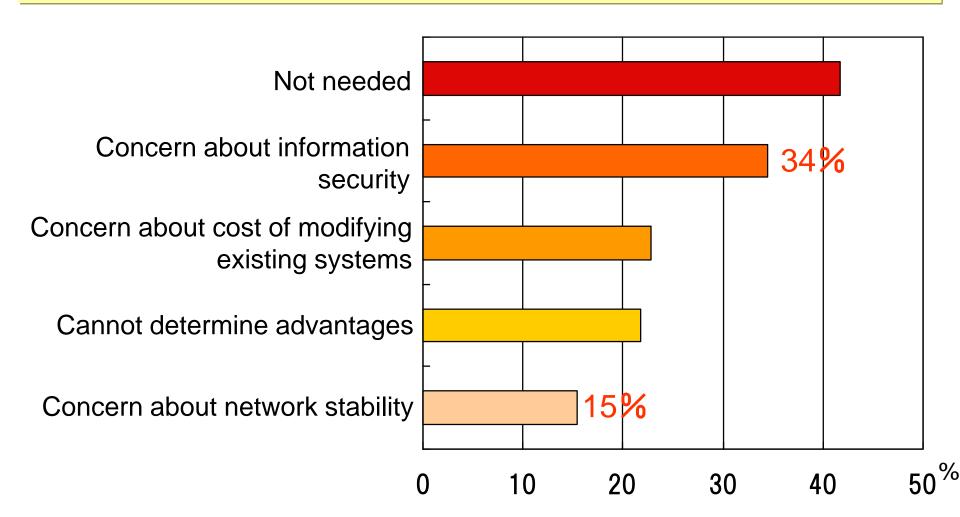
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#### Reasons for Not Using Cloud Services



Why don't you use cloud services?



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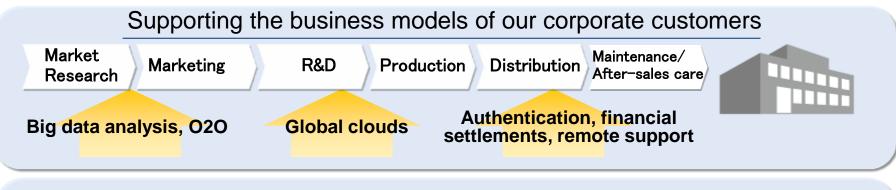
#### From a "Provider" to a "Value Partner"



#### The "Value Partner" that customers continue to select

"Linking a wide range of services, connecting users and services"

- Supporting business model transformation by our corporate customers (B2B2C business model)
- Supporting the enriched lifestyles of our individual customers
- Pursuing growth through self-transformation







#### Suitable for customers' needs

- Flexible combination of infrastructure, platforms and applications
- Appropriate service-matching support on behalf of customers

### Simple and convenient

- Simple and user-friendly interface/user experience
- Meets customer requirements at reasonable rates

#### Secure and safe

Protects customers from security threats with leading technology and operations

#### Near-term Initiatives Directed Toward Next Stage





# "Global cloud services" as the cornerstone of NTT's business operations

- Acceleration of global development
- Ability to develop services originated in North America (standardized and provided to developing countries)
- Over 10,000 global customers
- One of the world's largest and highest-quality data center operators (largest in Japan, second largest worldwide)
- Third largest global IP backbone in the world
- Enhancement of cloud services
  - Positioned in the Leaders quadrant of Gartner Magic Quadrants for Global Cloud Infrastructure as a Service and Asia/Pacific Network Service Providers\*
  - Cloud migration support through R&D and M&A (NTT Centerstance)
  - One of the world's largest security integrators
  - Device-free, OS-free and location-free Wi-Fi platform
  - Big Data analysis of SNS and other large unstructured data

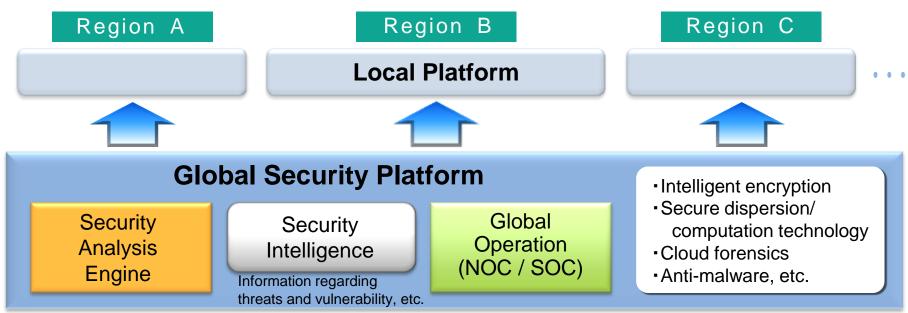
\*\*Gartner, "Magic Quadrant for Asia/Pacific Network Service Providers" by To Chee Eng et al. December 13, 2011 \*\*Gartner, "Magic Quadrant for Cloud Infrastructure as a Service" by Lydia Leong et al. October 18, 2012 \*\*Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

#### **Enhance Security Platform**





- Providing services to more than 50 countries
- Cutting-edge R&D, world-class communications carrier CSIRT(Computer Security Incident Response Team)
- Establish permanent positioning as a frontrunner in security technology
  - Building a global security platform
  - Adapting to the legal systems and personal information protection systems of each country (local platforms)
  - Promoting M&A and strategic alliances



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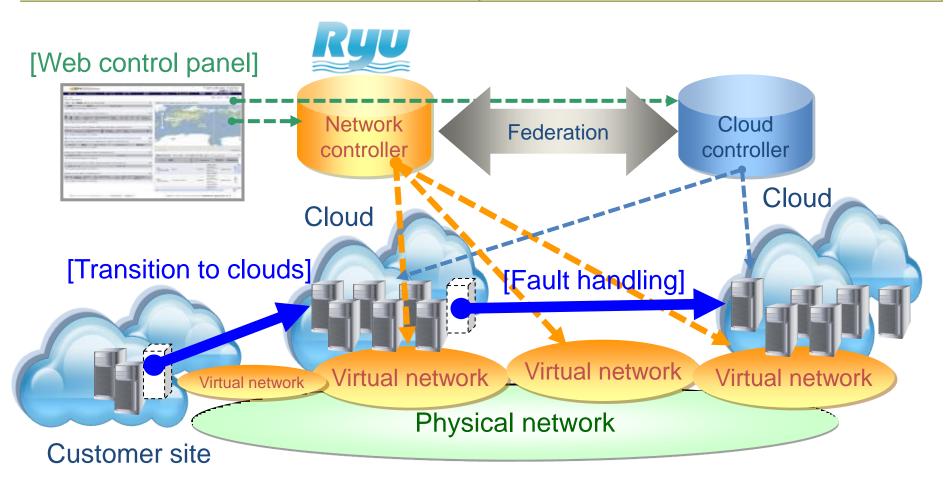
■ Shift from Service Provider to Value Partner

R&D Activities Going Forward

#### Integrated Management of Clouds and Virtual Networks



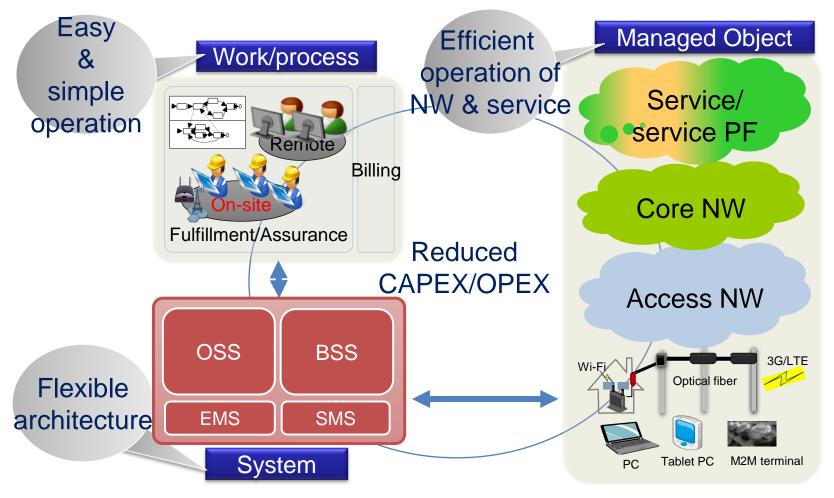
- Integrated management of clouds and virtual networks enhances user benefits
- Networks and virtual machines can be installed freely and immediately through user operations.
- Transition to clouds is possible without modifying the configurations of existing systems.
- Fault tolerance can be enhanced by switching virtual machines to other data centers.



#### Objectives for our Operations



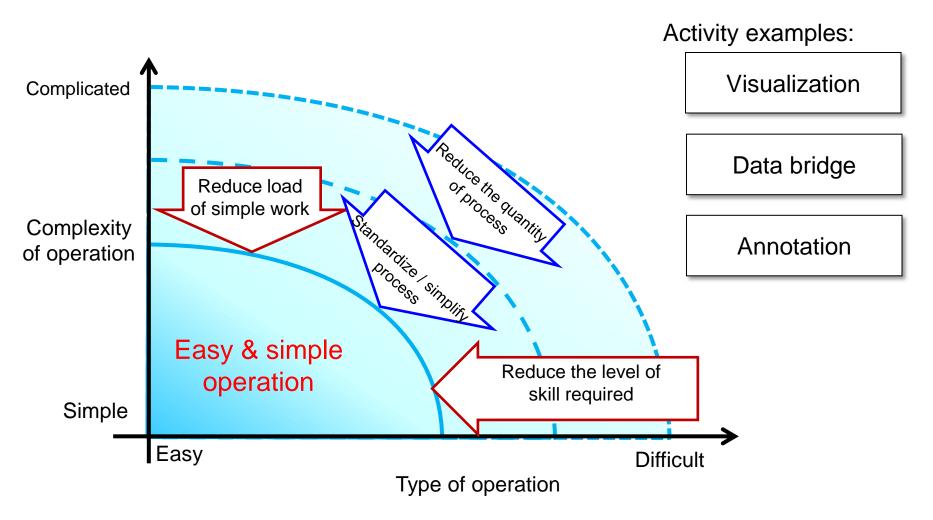
- In operations, the three elements of work/process, system, and managed objects influence each other.
- We are aiming to complete this technology in order to attain the objective of each element, taking the following into consideration:
- (1) Internationally standardized IF/APL
  - (3) Standard operation processes
- (2) Role of OSS functions in the network architecture(4) Service operations that flexibly interwork with OTT



#### Directions for Easy & Simple Operation



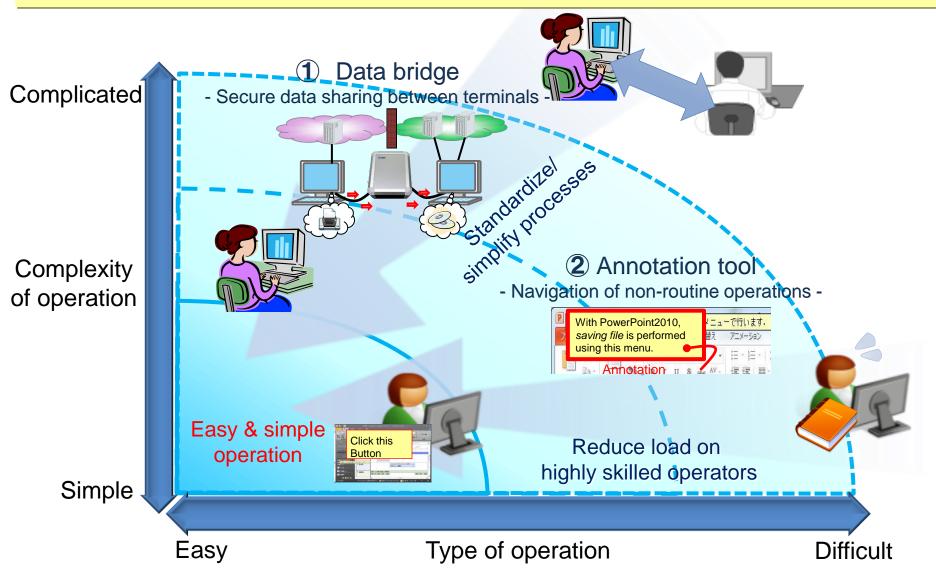
Easy & simple operation: We aim to make the type of operation easier, and reduce the complexity of operation.



# Raising Efficiency of Operation on Client Terminals (Data bridge and annotation)



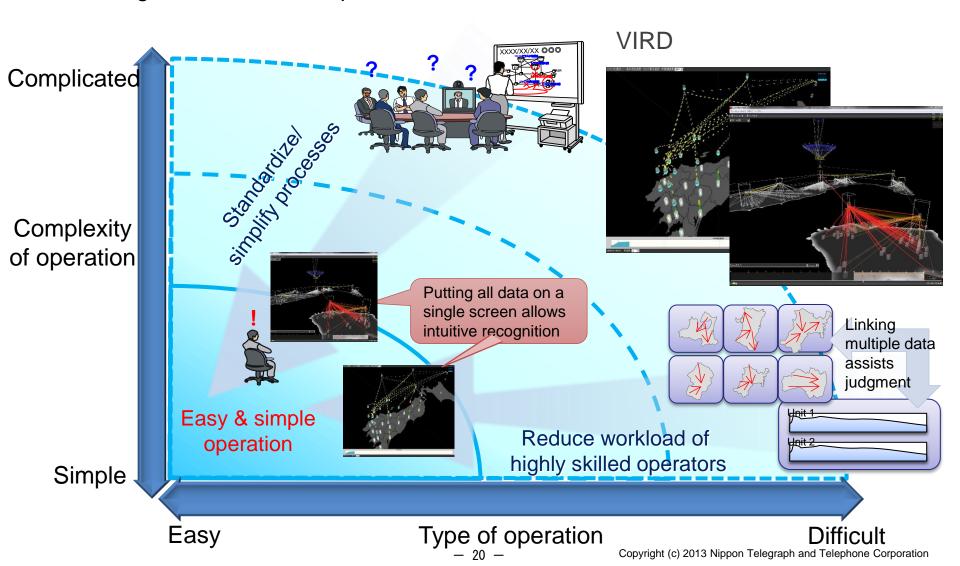
Technologies to make network operations quick, low-cost and efficient without affecting existing systems are presented below.



## Enabling Operators to Recognize Current Network Status (Visualized intuitive recognition system using 4 dimensions)



Technologies to enable operators to recognize network status by displaying the large amount of data collected from the network, both spatially and temporally in an integrated manner are presented below.





Security platform that reduces risk by adapting to changes

Risk = Threat x Vulnerability x Assets to be protected

#### Changing attacks

Increasingly complex, organized attacks

Changing systems and services

Widespread use of clouds and smartphones

Changing data

Need for secure use of ever-increasing data

Security measures (risk reduction)

Detect and defend against attacks

Protect data

Visualization Provide evidence

Advanced operation

Security log analysis engine Early detection of cyber attacks

Secret sharing/ secure computation Statistical processing without decryption

Cloud forensics
Link and visualize logs on clouds

#### Establishment of R&D Center in North America



Security

- Security analysis engine
- Malware analysis
- Cloud security

Cloud

- Open cloud platform
- Cloud federation platform

Develop technologies and know-how, which underlie our competitiveness, across the NTT Group

Rapidly deploy marketoriented services







Operation



Virtual networks

Individual customers





### Thank you!

