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From 2010 to 2011, he was a Visiting Researcher at Arizona State University. He has been contributing to ITU T Study Group 12 (SG12) on QoS, QoE, and Performance since 2005.

He is a Rapporteur of Question 13/12 from 2017, a Vice-Chair of Working Party 3 in SG12 from 2021, and a Vice-Chair of SG12 for 2022-2024 Study Period. He received the Young Investigators' Award (IEICE) in Japan in 2007, the Telecommunication Advancement Foundation Award in Japan in 2008, the ITU AJ Encouragement Award in 2017, and the TTC Award for Distinguished Service in 2018.